

Functional Skills English Reading Level 1 Sample Paper 4



A City & Guilds Group Business

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Transport Question Paper

4748 Sample Assessment
Level 1 Functional Skills English
Reading
Transport

Candidate Name (First, Middle, Last)

Candidate enrolment number

DOB (DDMMYYYY)

Candidate signature and declaration*

Assessment date (DDMMYYYY)

Centre number

General information

- The duration of this paper is **1 hour**.
- Answer **all** the questions.
- The maximum marks for each question are shown.
- The maximum number of marks is **30**.

General instructions

- Read each question carefully.
- You do not need to write in complete sentences.
- You will not be assessed on spelling, punctuation and grammar.
- Dictionaries **are** allowed.

***I declare that I have no prior knowledge of the questions in this assessment and that I will not divulge to any person information about the questions.**

Read the documents in the source booklet and answer the questions.

Questions 1-9 are about **Document 1**. Make sure you refer to **Document 1** when answering these questions.

- 1 Look at the subject line of the email. What do the words *Discover the latest news* suggest about the purpose of Document 1? **1 mark**

TICK **ONE**

- a) It will argue.
- b) It will inform.
- c) It will narrate.
- d) It will instruct.

- 2 What are **two** of the main stories covered in the email? **2 marks**

- 3 Why have brackets () been used in Document 1? **1 mark**

- 4 The second paragraph uses the word *concessionary*. Which other word used in this paragraph has a similar meaning? **1 mark**

5 What are the **exact** words used in the link that a reader would click if they didn't want to receive any more emails from SG Buses? **1 mark**

6 What does the image tell the reader about SG buses? **1 mark**

TICK **ONE**

- a) They only use double decker buses.
- b) Buses can be hired for special events.
- c) People love SG Buses.
- d) The buses have disabled access.

7 In which area of Stanton is unlimited travel allowed on the Grouprider ticket? **1 mark**

8 Who qualifies for discounted travel? Give **two** answers. **2 marks**

9 Identify **two** opinions from the following statements.

2 marks

TICK **TWO**

- a) You will never be waiting too long for a bus.
- b) Now you can pay for bus tickets ahead of time.
- c) Show your phone screen to the driver when you catch the bus.
- d) Tickets bought through the app are the same price as physical tickets.
- e) This year it's bigger and better than ever.
- f) You're receiving this email because you signed up at sgbuses.co.uk

Questions 10-18 are about **Document 2**. Make sure you refer to **Document 2** when answering these questions.

10 Why does Document 2 use words like *valued*, *best* and *most successful*? **1 mark**

TICK **ONE**

- a) To persuade the reader.
- b) To describe their cars.
- c) To explain their technology.
- d) To amuse their customers.

11 Look at the paragraph headed *Why are we the best?* Which word in this paragraph means 'sent out'? **1 mark**

12 What are **two** layout features used to highlight information about the LB Taxis app? **2 marks**

- 13 Look at the image in the paragraph headed *What services do we offer?* What does this image tell the reader about LB Taxis? **1 mark**

TICK **ONE**

- a) They operate in different countries.
- b) They will get you to your location quickly.
- c) They offer airport transfers.
- d) They are allowed to drive on the runway.

- 14 What are **two** benefits that are specifically aimed at people going to special events? **2 marks**

- 15 Which **two** of the following language techniques have been used to make the reader feel they can rely on LB Taxis? **2 marks**

TICK **TWO**

- a) Addressing the reader as 'you'.
- b) Repetition of the word 'valued'.
- c) Including jokes and humour.
- d) Asking and then answering questions.
- e) Providing figures and statistics.

- 16 Give one quote from the first paragraph that suggests LB Taxis is a friendly company. **1 mark**
- 17 Give one quote from the second paragraph that suggests the taxi service is fast. **1 mark**
- 18 What type of punctuation mark is used in Document 2 to emphasise some of LB Taxis' claims about their service? **1 mark**

Questions 19 and 20 are about both **Document 1** and **Document 2**. Make sure you refer to **both** documents when answering these questions.

- 19 Tick one box in each row to show whether the following are benefits of SG Buses, LB Taxis, or both. **4 marks**

Benefit	SG Buses only	LB Taxis only	Both
Customers can pay in advance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There are special prices for disabled customers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customers can pay using their phone or with cash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
They offer free wifi while travelling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 20 Document 2 says *road closures will completely stop bus services*. **2 marks**

Which **two** actions from SG Buses mentioned in Document 1 show that this is not true?

End of Assessment

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